

10 Top Tips from Kerry Pace, @DiverseLearners, on how to be more inclusive for #InclusionWeek2020

1. Never distract an assistance dog

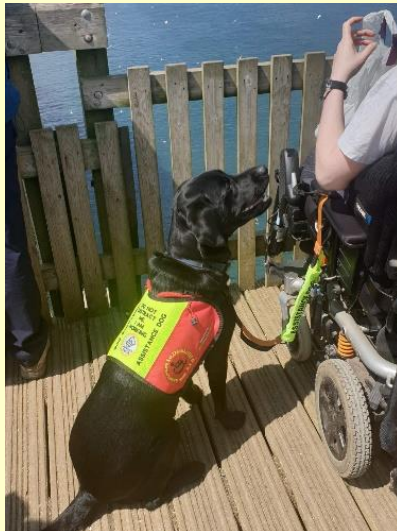


Photo Description (ALT text)

Black dog wearing Assistance Dog harness (trained by <https://dogaid.org.uk/>)

2. Learn about Access to Work – a scheme that provides monies to support employees who have a disability. More information via <https://www.gov.uk/access-to-work>



Photo Description (ALT text)

A white crown with the text GOV.UK below it against a black background

3. When you get it wrong – which we all do sometimes - apologise and ask what you can do better next time



Photo Description (ALT text)
Green question mark

4. Accept the use of assistive technology (e.g. speech-to-text software) as it is used in healthcare settings every day



Photo Description (ALT Text)
A silhouette of a person wearing headphones with microphone

5. Have a reflection room (havens / escape space / break out or “wobble” room) so people have a safe and quiet space to take time out



Image © @WallsallHcareNHS

Photo Description (Alt Text) A room with a wooden floor and pale blue blinds. It contains two comfy chairs, a wicker screen with images pinned to it and two vases of flowers.

6. No image

Adhere to the Accessibility Information Standard it has been in place since 2016.
More information via <https://www.england.nhs.uk/wp->

Created by Kerry Pace
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<content/uploads/2016/04/Different-types-of-accessible-information-and-communication-support-and-who-may-need-them.pdf>

7. Offer a "meet you at the main door / main reception" service



Photo Description (ALT text)

Blue sign with white writing. Sign that says Reception

8. Never park in a disabled persons' parking space if you are not a blue badge holder (not even for 5 minutes)



Photo Description (ALT text)

White sign black writing on the right-hand side. Writing says Disabled Badge Holders Only with blue logos for parking and disability on the left

9. Think: can I use a phone to aid communication, for example to type messages, show images or demonstrate apps

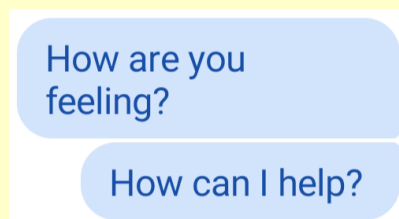


Photo Description (ALT text)

Blue phone text messages saying, 'How are you feeling' and 'How can I help?'

10. Signpost support groups such as: Staff Disability group, North West NHS Dyslexia Network, National Association of Disabled Staff Networks



Photo Description (ALT text):

Logo for NADSN, A purple star above writing, National Association of Disabled Staff Networks. Logo for The North West NHS Dyslexia Network and the silhouette of a person's head and shoulders